

Northern Territory Police, Fire and Emergency  
Services

# NT Industry Association Briefing Darwin

10 June 2015





# A DIVERSE BUSINESS







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## NTPFES – a Diverse Business

- Client Services
  - Community Safer and Crime Prevention
  - Response Services, Investigations, Services to the Judicial Process
  - Road Safety Services
  - Fire Prevention and Response Management
  - Emergency Services
  - Corporate and Governance





## PFES Strategic Objectives

- Vision – A safe and resilient Northern Territory delivered through working in partnership with the community
- Mission – Provide values led services to keep the people of the Northern Territory safe.





# Agency Size

- Employees – 2089 (Police, NTFRS, NTES and civilians)
- Approx 168 Facilities / Buildings / Equipment Sites
- Agency Budget 2014/15 - \$330 million
- Approx ICT spend 2014/15 – \$16 million (across the agency)



# NTPFES Statistics

- 100+ applications
- 1801 desktops and 121 laptops
- 177 virtual servers on 26 physical servers
- 1,500 iPads and 150 iPhones
- 60TB of available storage
- 106 Police Stations / Buildings used
- 12 Fire Stations / Buildings used
- 49 Other sites (e.g. radio repeater sites)



# Key Business Systems







# Planned ICT PROJECTS



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# 400 MHz Project

- Budget - \$1.5 to \$2.5m
- Work opportunities – Project management and coordination, radio configuration
- Method of procurement – existing contract or public tender (if required)





# PROJECT VERTO Ph 1

- Budget - \$1m
- Work opportunities – Specialist staff
- Method of procurement – DCIS Panel Contract





# SaFER REPLACEMENT

- Budget – To be allocated
- Likely cost - \$600,000 to \$800,000
- Work opportunities – Business Analyst, Programmers, Project Management
- Method of procurement – DCIS Panel Contract



# POLCAM Replacement

- Budget – To be determined
- Work opportunities – Business Analysts, Programmers, Project Management
- Method of procurement – DCIS Panel Contract or Public Tender



# WATCH HOUSE CCTV UPGRADE

- Budget – \$920,000
- Work opportunities – Project Management, Installation work
- Method of procurement – Public tender for supply of equipment and installation





# Body Worn Video

- Budget – To be determined
- Work opportunities – To be determined
- Method of procurement – Public tender or use of an another States' contract



# Outer Years

2016

- Intergraph Mobile Responder
- Digital media storage and cataloguing
- On line crime reporting
- Digital radio equipment replacement/refresh

# Outer Years

2017

- iPad Replacement/Refresh
- In-car Data Replacement/Refresh



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# ICT Staffing

- 8 contract developers and BAS
- 28 permanent staff (security, radio, apps support, operations, training, mobility)
- 2 contract Project managers
- 32 NT based vendors (NEC, Telstra, Radical, Area9)
- 31 non-NT based vendors (Intergraph, Motorola, Citrix)



# Challenges

- Data Storage Growth
- Speed of Technology Change
- Old Technology (e.g. Windows Server 2003, Access 97, Visual Basic 6)
- Remote Service Delivery
- Mobility
- National Initiatives (CrimTrac)

# Questions

